

ENROLLMENT APPLICATION CHANGE FORM

Effective Date of Change ____/____/____

GEISINGER HEALTH PLAN GEISINGER QUALITY OPTIONS, INC.
100 North Academy Avenue 100 North Academy Avenue
Danville, PA 17822 Danville, PA 17822

☐ Check if you are a member of Geisinger Gold

SECTION I. SUBSCRIBER/POLICYHOLDER

GROUP NUMBER	DIVISION NUMBER	INSURANCE I.D. NUMBER
LEGAL NAME (LAST)	(FIRST)	(M.I.)
ADDRESS (NUMBER)	(STREET)	(APT. NO.)
CITY	STATE	ZIP CODE
	COUNTY	
SOCIAL SECURITY NUMBER		

SECTION II. CHANGES

1. ☐ Add/Remove Dependent(s)
2. ☐ Address Change
3. ☐ Name Change

 (Previous last name)
4. ☐ New Home Telephone Number

 (_____)_____
5. ☐ Changing Plan

 (Name of new plan)
6. ☐ Changing Primary Care Physician
 Reason for PCP Change: (check one)
 a. ☐ Access dissatisfaction
 b. ☐ Convenience
 c. ☐ Error in PCP selection
 d. ☐ Failure to establish relationship
 e. ☐ Medical care dissatisfaction
 f. ☐ PCP leaves the Health Plan
 g. ☐ PCP moves
 h. ☐ Provider service dissatisfaction

SECTION III. DISENROLLMENT

☐ SUBSCRIBER/POLICYHOLDER OR ☐ DEPENDENT

1. ☐ Deceased
 (Date of Death) ____/____/____
2. ☐ Dissatisfaction with Plan
3. ☐ Lay off
4. ☐ Leave of absence
5. ☐ Loss of dependent status
6. ☐ Moved out of service area
7. ☐ Non payment of premium
8. ☐ Personal preference
9. ☐ Reduction in work hours
10. ☐ Retired
11. ☐ Selected other insurance
 ☐ Open enrollment ____/____/____
12. ☐ Termination of employment
13. ☐ Other: _____

SECTION IV. COBRA / Mini-COBRA. If changes noted in Section III are due to a Qualifying Event under COBRA or Mini-COBRA, as applicable, has the Subscriber/Policyholder or the Subscriber's/Policyholder's, eligible Dependent(s) elected continuation coverage under COBRA or Mini-COBRA? (Check One) 1. ☐ YES 2. ☐ NO 3. ☐ Determination is pending 4. ☐ Not Applicable. (COBRA/Mini-COBRA does not apply.)

SECTION V. SUBSCRIBER/POLICYHOLDER AND DEPENDENT CHANGES (PLEASE PRINT OR TYPE)										CHECK REASON (NOTE DATE)			SOCIAL SECURITY NUMBER	Has Dependent used tobacco on average of four (4) or more times per week within past six (6) months?	GEISINGER MEDICAL RECORD NUMBER	PRIMARY CARE PHYSICIAN NAME/LOCATION (TOWN)
CHECK ONE		LEGAL NAME			BIRTHDATE		RELATIONSHIP TO SUBSCRIBER/POLICYHOLDER (Spouse, Domestic Partner*, Son, Daughter, Other**)	DATE OF MARRIAGE	DATE OF DIVORCE	OTHER CHANGE OF STATUS/LEGAL QUALIFYING EVENT						
ADD	REMOVE	CHANGING PLAN	LAST	FIRST	MAIDEN NAME	M.I.					MO.	DAY	YR.			
														☐ Yes ☐ No		
														☐ Yes ☐ No		
														☐ Yes ☐ No		
														☐ Yes ☐ No		
														☐ Yes ☐ No		
														☐ Yes ☐ No		

+Documentation obligating the Subscriber/Policyholder or the Subscriber's/Policyholder's spouse, if applicable, to provide healthcare coverage to Dependent(s) will be required. All Dependents must meet eligibility criteria.

*Description of Legal Relationship: _____

I HEREBY apply for amendment of my Subscriber/Policyholder Application. It is mutually agreed that (a) these changes shall not become effective unless and until accepted by the insurer, and (b) this application for change in coverage will become a part of my original application and if accepted will be subject to the terms of the policy in effect with the insurer. I understand that if I make any material misstatement in connection with the policy, the insurer may cancel the policy or deny claims, provided such material misstatement is discovered by the insurer within three (3) years of the policy Effective Date. In the event the insurer elects to void the policy, the Subscriber/Policyholder will forfeit any charges paid to the extent of any liability incurred by the insurer. Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Discrimination is against the law

Geisinger Health Plan and Geisinger Quality Options, Inc. (collectively referred to as the “Health Plan”) comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation. The Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity, or sexual orientation.

The Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call the Health Plan at 800-447-4000 or TTY: 711.

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F
HHH Building, Washington, DC 20201
Phone: 800-368-1019, 800-537-7697 (TDD)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Grievance Coordinator is available to help you.

Fax: 570-271-7225
GHPCivilRights@thehealthplan.com

100 North Academy Avenue, Danville, PA 17822-3220
Phone: 866-577-7733, TTY: 711

If you believe that the Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity, or sexual orientation, you can file a grievance with:

Civil Rights Grievance Coordinator

Geisinger Health Plan Appeals Department
100 North Academy Avenue, Danville, PA 17822-3220

Fax: 570-271-7225

GHPCivRights@thehealthplan.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S.

Department of Health and Human Services, Office for Civil Rights
Rights electronically through the Office for Civil Rights

portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F
HHH Building, Washington, DC 20201
Phone: 800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 800-447-4000 or TTY: 711.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-447-4000 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 800-447-4000 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 800-447-4000 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-447-4000 (телетайп: 711)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

주의: "한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-447-4000(TTY: 711) 번으로 전화해 주십시오."

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-447-4000 (TTY: 711).

ملحوظة: إذا كنت تبحث اذكر الغناء، فإن خدمات المساعدة الغوية تتوافر لك بالمجان. اتصل برقم 800-447-4000 (رقم هاتف الصم والبكم: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-447-4000 (ATS: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-447-4000 (TTY: 711).

સુધના: જી તમ ગુજરાતી બાદતા હા, તો ન:શુલ્ક ભાષા સહાય સલાખા તમારા માટે ઉપલબ્ધ છ. ફોન કરો 800-447-4000 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-447-4000 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis éd pou lang ki disponib gratis pou ou. Rele 800-447-4000 (TTY: 711).

ប្រសិនបើអ្នកមានការសង្ស័យ ឬស្នើសុំព័ត៌មានបន្ថែម អ្នកអាចទាក់ទងយើងតាមរយៈទូរស័ព្ទលេខ 800-447-4000 (Toll-free) ឬតាមរយៈអ៊ីម៉ែល info@nec.com។

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 800-447-4000 (TTY: 711).